

## **Jewish Home & Rehab Center Charitable Care Policy Plain Language Summary**

Jewish Home & Rehab Center provides free or discounted medically necessary care to patients who are either uninsured or underinsured and who qualify for assistance under its Charitable Care Policy. Financial assistance does not apply to elective services.

### **Eligibility Requirements and Assistance Offered Under the Charitable Care Policy**

Patients who qualify for assistance are eligible for discounts for medically necessary care based on multiple factors including, income, household size, and other available assets. Income eligibility criteria is derived from the Federal Poverty Income Guidelines <https://aspe.hhs.gov/poverty-guidelines>. In general:

- Uninsured patients whose household income is at or below 100% of the Federal Poverty Level are generally eligible for free medically necessary care.
- Uninsured patients whose household income is between 101% and 350% of the Federal Poverty Level generally receive a sliding scale discount ranging from 10% to 90% for medically necessary care.

A patient who qualifies for assistance under the Charitable Care Policy will not be charged more than the maximum amount the Jewish Home & Rehab Center could receive from any government-sponsored health benefit program for the services provided. If a patient applies for charity care and qualifies for a government-sponsored health benefit program, the Jewish Home & Rehab Center will assist the patient with enrollment into the appropriate program.

### **How to Apply for Financial Assistance**

To apply for financial assistance, please submit a completed Financial Assistance Application with supporting documentation by mail or in person to Jewish Home & Rehab Center, Patient Financial Services, 302 Silver Avenue, San Francisco, CA 94112.

### **How to Obtain Copies of the Charitable Care Policy and Financial Assistance Application**

Copies of the Charitable Care Policy, this Plain Language Summary, and the Financial Assistance Application are available free of charge upon written request to Jewish Home & Rehab Center, Patient Financial Services, 302 Silver Avenue, San Francisco, CA 94112 or by submitting request to the Patient Financial Services secured email at [BusinessOffice@sfcjl.org](mailto:BusinessOffice@sfcjl.org). These documents can also be found online at [sfcjl.org](https://sfcjl.org).

Further information and complete details about the Charitable Care Policy may be obtained by contacting Patient Financial Services at 415-469-2262 or [BusinessOffice@sfcjl.org](mailto:BusinessOffice@sfcjl.org) or by visiting our website at [https://sfcjl.org/pdf/Charity-Care-Discount-Policy-2020\\_R.pdf](https://sfcjl.org/pdf/Charity-Care-Discount-Policy-2020_R.pdf) or in person at the address above.